



Cymraeg Blaidd Pet Food

22 Ffordd Meirion, Fairbourne, LL38 2QY

Tel: 08456 809653 Fax: 07043 088210

Web: www.cymraegblaidd.com

TERMS & CONDITIONS

All orders must be received with cleared funds by 13:00hrs on the day before the scheduled delivery to your area. Orders can be placed in a number of ways....

1. **Online** at www.cymraegblaidd.com – Payment by Credit or debit card.
2. **E-mailed** to sales@cymraegblaidd.com – We will email you back with your order reference/invoice number for you to quote on BACS transfer (Please be aware that initial payments may take up to 3 days to reach us although your bank will show the amount leaving your account immediately)
3. **Telephone** on 08456 809653 Local Call Rate wherever you are! - We will call you back with your order reference/invoice number for you to quote on BACS transfer (Please be aware that initial payments may take up to 3 days to reach us although your bank will show the amount leaving your account immediately)
4. **Faxed** on 07043 088210 - We will call you back with your order reference/invoice number for you to quote on BACS transfer (Please be aware that initial payments may take up to 3 days to reach us although your bank will show the amount leaving your account immediately)
5. **Post** to Cymraeg Blaidd Pet Food, 22 Ffordd Meirion, Fairbourne, Gwynedd, LL38 2QY enclosing your cheque.

PAYMENT IN ALL CASES IS STRICTLY WITH ORDER

We are NOT currently able to take credit/debit payments over the phone / fax / email
Cheques should be made payable to Cymraeg Blaidd Pet Food.

Online Bank Transfer/BACS payments should be made to: Barclays Bank Plc

Account: Cymraeg Blaidd Pet Food **Sort code:** 20-35-47 **Account No:** 03051463

- Our personal delivery service covers the postcode areas LL, CH & SY ONLY. Collection service is also available. Orders placed and paid for, for addresses outside of these areas may be subject to administrative costs and fees associated with refunding for which Cymraeg Blaidd pet Food cannot be held responsible.
- Any cheques that require representation will be charged at £20 to cover our additional administration costs over and above any bank charges Cymraeg Blaidd Pet Food incur.
- If delivery times are given these will be an estimated time only. No liability for consequential loss can be accepted.
- We are committed to the safety of our customers AND especially our employees. In the event that a task cannot be carried out safely (i.e. imminent danger to personnel caused or potentially caused by entering your premises) then we reserve the right to abort that delivery.
- All goods remain the property of Cymraeg Blaidd Pet Food until full payment has been cleared.
- The order recipient is solely responsible for monies, deliveries, bank and admin fees.
- Any fees incurred by Cymraeg Blaidd Pet Food in recovering goods, monies owed or costs of same will become the responsibility of the order recipient.
- Prices are subject to alteration without notice and orders will be accepted only at the current price. We aim to give as much notice as possible and updated pricing will normally be available first on our website at www.cymraegblaidd.com
- We reserve the right to suspend deliveries in the event of any circumstances that are out of our control.
- A signature will be required at point/time of delivery.
- All shortages or damages must be reported to us within 24hours of delivery; Cymraeg Blaidd Pet Food will not be responsible after this time.
- Once delivery has been made it is the order recipient's responsibility to ensure that the entire consignment is placed in a freezer at -18° Celsius or lower as soon as practicable.
- In the event of an individual product being unavailable we reserve the right to substitute the closest equivalent item.
- In all dealings with our customers we strive for accuracy, however Errors and Omissions are Excepted (E. &O.E.)